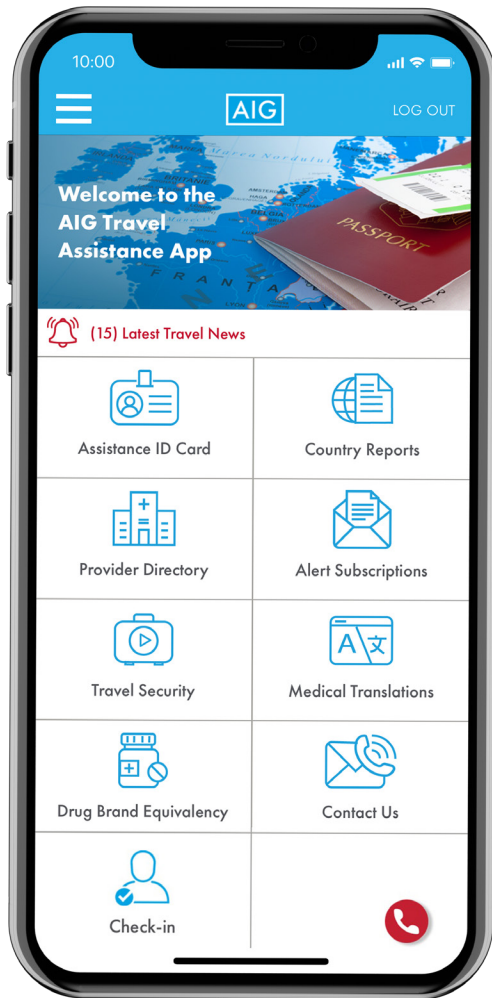




Download the Mobile App Available Now!

AIG Travel Assistance App

With increasing travel security and health risks, navigating the world of international travel requires a new level of sophistication in order to stay safe and secure. With the improved AIG Travel Assistance mobile app*, available for Apple and Android devices, travelers have new features to help ensure effective travel risk management. Whether it's prior to travel, during the trip, or after the return home, our secure, member-only assistance app provides travelers with convenient access to in-depth travel, security and health information 24/7/365.



One Touch 'Help' Button connects travelers directly to emergency travel assistance.



Assistance ID Card can be accessed via the app in the event the physical card is forgotten or lost.



Country Reports provide key information on political conditions, security issues, travel logistics, cultural factors, contact details and health advisories with the ability to mark reports as favorites.



Security Travel Alerts contain security level developments that may affect your travel destination(s) (subscribed travel alerts will be sent to the registered user's email address).



Check-in Feature enables travelers to seamlessly notify contacts of their safe arrivals while traveling.



Provider Directory contains contact information for healthcare providers around the world with a map view and ability to turn on GPS and locate providers nearby. Members have the option to rate and share comments about the medical provider (feedback will not be made public and will only be shared with AIG Travel).



Medical Translations Tool translates medical terms and phrases into multiple languages.



Drug Brand Equivalency Tool generates drug brand names and their equivalent names for multiple countries.



Security Awareness Training online travel safety videos and knowledge tests provide basic tools and information to be an aware, organized and prepared traveler and you can receive a certificate of completion via email.



See the following page for instructions.

You must be a registered user to access the mobile app. If you are a registered user of the travel assistance website, the same username and password will apply. See the following page for new user registration instructions.

Contact your agent, broker or AIG representative to learn more.

*Mobile app is only available on smartphone – not tablet. Mobile app availability and features vary by policyholder access. Must be connected to Wi-Fi or cellular network.

AIG Travel, a member of American International Group, Inc., provides travel insurance and global assistance through innovative product offerings. Travel Guard® is the marketing name for its portfolio of travel insurance and travel-related services. From lost luggage to a medical emergency, our 24/7 multilingual assistance team is always just a phone call away. Through our global service centers and a network of experienced providers, we deliver medical and security assistance to help our customers travel with confidence. AIG Travel is a socially responsible and inclusive organization that meets the diverse needs of leisure and corporate travelers alike. Learn more at www.aig.com/travel or www.travelguard.com, and follow us on Twitter, Facebook, Instagram and LinkedIn.

American International Group, Inc. (AIG) is a leading global insurance organization. Building on 100 years of experience, today AIG member companies provide a wide range of property casualty insurance, life insurance, retirement products, and other financial services to customers in more than 80 countries and jurisdictions. These diverse offerings include products and services that help businesses and individuals protect their assets, manage risks and provide for retirement security. AIG common stock is listed on the New York Stock Exchange.

Additional information about AIG can be found at www.aig.com | YouTube: www.youtube.com/aig | Twitter: @AIGinsurance www.twitter.com/AIGinsurance | LinkedIn: www.linkedin.com/company/aig.

AIG is the marketing name for the worldwide property-casualty, life and retirement, and general insurance operations of American International Group, Inc. AIG Insurance Company of Canada is the licensed underwriter of AIG commercial and personal insurance products in Canada. Coverage may not be available in all provinces and territories and is subject to actual policy language. Non-insurance products and services may be provided by independent third parties. The AIG logo and AIG are trademarks of American International Group, Inc., used under license by AIG Insurance Company of Canada. Additional information about AIG Canada can be found at www.aig.ca.

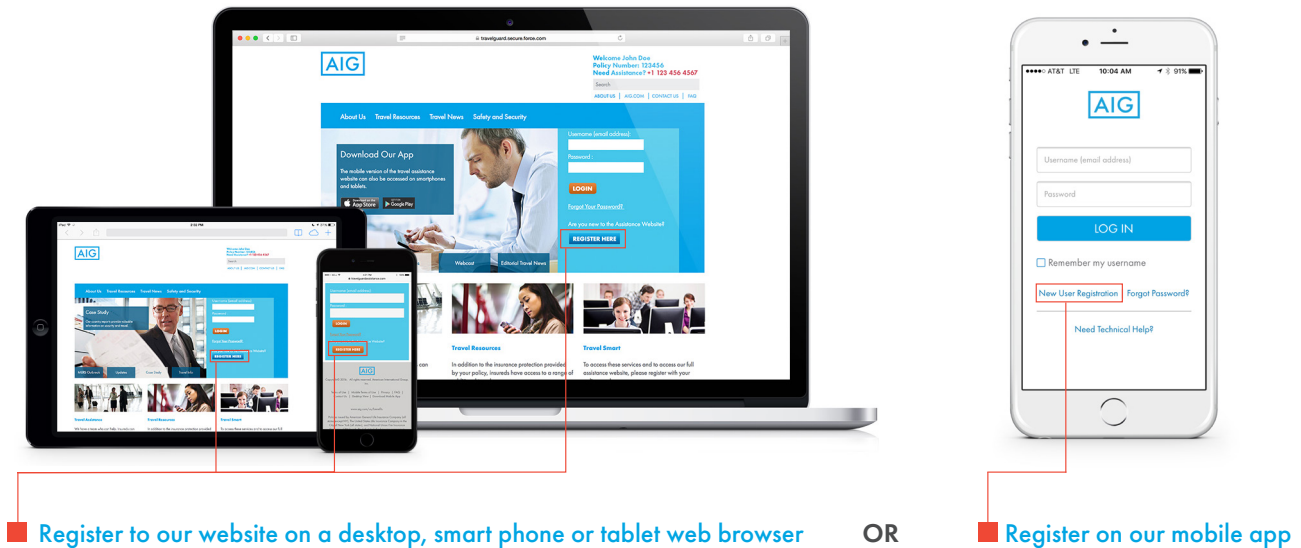
Registration and Login Instructions

Registration Instructions for New Users on Desktop or Mobile

1. To access the full website on your desktop or smartphone/tablet device, visit:
www.aig.ca/travelguardassistance

OR

To access the mobile app, go to the Apple App Store or Android Play Store from your smartphone and search for AIG and tap on AIG Travel Assistance. The app is only available on smartphones – not tablets.



2. Click on "Register." Tap on "Country where coverage was purchased" and select: **Canada**
3. Provide name, email address (email address serves as your username) and policy number (if you do not know your policy number please contact your policy administrator). If you receive a "duplicate email" error please click on "Forgot Your Password" to reset your password.
4. You will receive an automated email (check spam/junk folder) containing instructions to complete secure travel assistance website/app access. In the event you do not receive an email please allow emails from noreply@salesforce.com or AIGTravelAlerts@e5.aigdigital.com. You may need to contact your organisation's IT team to allow these email addresses.

Instructions for Existing Users on Desktop or Mobile

1. To access the full website on your desktop or smartphone/tablet device and log in with your existing credentials, visit:
www.aig.ca/travelguardassistance
2. To access the mobile app, go to the Apple App Store or Android Play Store from your smartphone and search for AIG and tap on AIG Travel Assistance, and log in with your existing credentials. The app is only available on smartphones – not tablets.

We want to hear from you! Please share any comments or feedback about the website or app by filling out the Contact Us form and/or rating and reviewing us on the App stores.